

## Appendix One

### Corporate Parenting Committee Speakerbox Action Plan – May 08

Health		
Issue	Action	Responsibility
<p>The advice line for young people to call if they do not want to go in person to speak to the LAC nurse is not free. If young people have no money, or no phone credit they cannot use the service.</p> <p>Speakerbox would like to request that a free phone number is set up for them to call.</p> <p>It was noted that nurses will phone back if young people ring them and request this – keeping costs down to a minimum for young people.</p> <p>The location of the monthly surgeries was raised as an issue. Speak box said young people would prefer more anonymous locations such as at Peckham Pulse.</p>	<p>Consult with nurse specialists. Identify agreed telephone number. Produce health leaflet. Produce health flyers.</p> <p>Agreed that Sunshine House would be a good option.</p>	<p>Chris Saunders.</p> <p>Chris Saunders and Shola Yemi.</p>

## CHILDREN'S SERVICES

Issue	Action	Responsibility
It was noted that nurses will come out and visit young people where requested.	These changes to be advertised in the Speaker box magazine.	Speaker box to advertise changes.
<b>Leisure</b>		
<p>Young people would like free access to the facilities at Peckham Pulse so they can exercise more frequently.</p> <p>Barriers identified: A gym induction is often needed to use the facilities.</p> <p>Young people would like to use the weights most, which is not recommended for certain ages.</p>	<p>Agreement with Fusion for up to 150 "Lifestyle Memberships".</p> <p>Develop Leaflet. Speakerbox design and title competition.</p>	Lead Member Chris Saunders
<b>Exit Interviews</b>		
<p>Speakerbox proposed that exit interviews are carried out by recent care leavers as young people will feel more comfortable with this. The programme will be called "Tell it how it was". The initial part of this process would be in a questionnaire form. Once this had been completed care leavers would be invited to have a Tell it How it Was interview.</p> <p>This would have the chance to praise placements as well as raise issues.</p>	<p>The questionnaire details were discussed. The principle behind "tell it how it was" was approved.</p> <p>Speakerbox to consult with CLA teams. Develop questionnaire / and other feedback methods.</p> <p>Training course for Speakerbox to be developed and delivered (24/4/08).</p>	Chris Saunders Caroline Essiet

## CHILDREN'S SERVICES

Issue	Action	Responsibility
<p>Speakerbox raised the issue that often young people feel that they cannot raise issues or complaints when they are in a placement for fear of “rocking the boat”. Need to look at addressing this issue.</p> <p>Exit interview should cover more than just their last placement. Feedback is needed from all their placements in order for information to be useful.</p>	<p>Implementation plan to be agreed for Sep 08 pilot.</p> <p>Agree how to address language barriers.</p>	<p>Caroline Essiet.</p>
<b>University</b>		
<p>Speakerbox raised the issue that a lot of LAC in other authorities get a great deal of funding for them to pursue higher education/go to university.</p> <p>It was noted that the break down of the budget for LAC is given different priorities in different authorities. While Southwark don't put as high a priority on funding for further education as some authorities, they put greater funding into other areas.</p>	<p>Research required.</p> <p>Clearer policy drawn up explaining and identifying current priorities around education – presented to CPC on 26/3/08.</p> <p>Budget review required.</p> <p>Develop leaflet. Publicity in Speakerbox magazine.</p>	<p>Chris Saunders.</p>

## CHILDREN'S SERVICES

Issue	Action	Responsibility
Develop a new post with responsibility to support all care leavers attending university.	Develop JD / spec Recruit to post.	Chris Saunders
<b>General</b>		
Dental screening	Dates to be published (4 Bradenham sessions to be arranged prior to 31/7/08)	Chris Saunders / Shola Yemi
Awards ceremony.  CLA nominating their social workers for dedication / commitment.	Integrate award into Oct 08 ceremony.  Update at next meeting	Chris Saunders / Caroline Essiet
Develop Speakerbox membership cards.	Introduce Sep 08. Present to next meeting.	Caroline Essiet
Develop apprenticeship opportunities within specialist services.	Develop funding and JDs for HAY 2 posts	Chris Saunders / Q.A.U